

Refund Policy

Effective Date: 02/06/2025

Last Updated: 02/06/2025

1. Introduction

At SpanishWithSupport, we strive to provide high-quality online teaching services. This Refund Policy outlines the conditions under which refunds may be granted.

2. Eligibility for Refunds

Refunds may be issued under the following circumstances:

- **Technical Issues:** If a user experiences technical difficulties preventing access to a purchased course.
- **Course Cancellation:** If we cancel a course before it begins.
- **Unsatisfactory Service:** If a user reports a significant issue with course content within **14 days** of purchase.

3. Non-Refundable Situations

Refunds will **not** be provided in cases such as:

- Change of mind after purchase.
- Failure to complete the course due to personal reasons.
- Violation of our **Terms and Conditions**.

4. Refund Request Process

To request a refund, users must:

1. Contact SpanishWithSupport@gmail.com within **14 days** of purchase.
2. Provide proof of payment and a reason for the refund request.
3. Allow up to **14 business days** for processing.

5. Partial Refunds

In some cases, partial refunds may be granted based on course completion percentage.

6. Changes to This Policy

We reserve the right to update this Refund Policy. Continued use of our services indicates acceptance of any changes.

7. Contact Information

For refund inquiries, reach out to **SpanishWithSupport@gmail.com**